Campus Solutions: January 2013 Bundle Update

HEUG Education Webinar
February 2013

Susan Beidler, Product Strategy
Safe Harbor Statement

The following is intended to outline our general product direction. It is intended for information purposes only, and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions.

The development, release, and timing of any features or functionality described for Oracle’s products remains at the sole discretion of Oracle.
THE HIGHLIGHTS
Important information about Campus Solutions

Let's Review…

• Continuous Delivery Model (Doc ID 789475.1)
  – Lifetime Support Policy moves Premier Support out 1 year each January

• Support policy for PeopleSoft (HEUG blog and PS Blog)
  – Extended Support for HCM/CS 9.0 til June 2015 with no uplift in fees

• Tools policy for Campus Solutions (Doc ID 1365646.1 and HEUG blog)
  – Customer must upgrade no later than 24 months after Tools release

• Requirements for April 2013 Bundle (Doc ID 1365646.1 and HEUG blog)
  – All fixes, enhancements and regs/legs require Tools 8.51
  – Mobile functionality requires Tools 8.52
  – Program Enrollment feature requires Tools 8.53

• Campus Solutions 8.9 Financial Aid special program
  – Contracted support for 8.9 Fin Aid (4 customers participating)
January 2013

Campus Solutions Delivered

Bundle Includes:

• 1 new feature
• 5 enhancements to existing regulations
• 0 new and updated web services
• 4 pieces of documentation
  – 1 Advisor Call, 1 HEUG Webinar, 1 TOP, 1 TOI planned for NSC updates
• 0 integrations delivered
Customer Demands...Our Response

- Extensibility
- Flexibility
- Simplicity
Campus Solutions Roadmap

**Overall Areas of Focus**

**Next Generation Functionality**
- SOA (Service enablement)
- Integration
- Frameworks
- Rules Engine

**Evolving Academic Models**
- Evaluation Management System
- Tuition Waivers
- Program Enrollment
- Assessment/Activity Management
- Research Enrollment Tracking

**Modern User Experience**
- Self Service modernization
- Mobile access

**Customer Driven Enhancements, Regs/Legs**
January 2013 Bundle

*Focus for this Bundle*

**Customer Driven Enhancements**

- NSLDS Aid Year Updates (**US**)
- National Student Clearinghouse Reporting Updates (**US**)
- Financial Aid Shopping Sheet (**US**)
- Reporting Years 2012 and 2013 Student Data Collection Updates (**Australia**)
- Higher Education Statistic Agency 2013 – Part 2 Updates (**UK**)
- Base Register Education extensions to Studielink for Universities and Universities of Applied Science (BRON-HO) (**Netherlands**)

**Customer Driven Enhancements, Regs/Legs**
THE DETAILS
Campus 2020

Delivered in January 2013
Australian Student Data Collection Updates

**Details**

**WHAT**

• Reporting Year 2012:
  - Addition of Joint Degree Partner Higher Education Provider code and Completion Percentage value at student program and/or student program/plan level
  - SA-HELP process (logic update to create HELP Due (DU) file exists, when needed)

• Reporting Year 2013:
  - New element for Commonwealth Higher Education Student Support Number (CHESSN) added to the Application Details (AD) file; existing processes updated
  - New Translate Value for the Maximum Student Contribution indicator added

**VALUE**

• Mandatory for Australian schools compliance

**PLANNED**

• Regular monitoring of Federal changes
BRON-HO (The Netherlands)

Details

WHAT

• Updates to the processes involving regulatory data exchange between institutions, Studielink and DUO (Office of Education). The BRON-HO requirements cover that part of the process from which institution based funding amounts are deduced.
  – Determination of Tuition Fees
  – Enrollment status/start and end dates

VALUE

• Mandatory for Dutch schools compliance

PLANNED

• Monitoring of required updates
Details

- Updates to allow the new fields introduced in bundle #27 (October 2012) to be extracted and included in the XML file.
- Destination of Leavers for Higher Education (DLHE) Survey Amendments (to match the HESA printed questionnaire)
- New Reduced Returns
  - Enabling better linking of SLC and HESA data
  - Enabling providers to appear in Unistats only (Key Information Sets)
- Mandatory for UK schools compliance
- Regular monitoring of Federal changes
US Financial Aid Shopping Sheet

### Details

**WHAT**
- Standardized format for providing information on the cost of the student’s educational program and the amount of that cost that may be covered by available Federal education benefits and financial aid.

**VALUE**
- Oracle delivers the template based on Fed spec; customers can provide to students via self-service.
- Flexible set up to support schools meeting their business processes.

**PLANNED**
- Last minute updates from the Department will be incorporated
- FA PAG agrees that we need to allow customers time to deploy and provide feedback on the Oracle solution.
University of the United States (UUS)

Costs in the 2013-14 year

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Estimated Cost of Attendance for full-time enrollment</td>
<td>$ XX,XXX / yr</td>
</tr>
<tr>
<td>Tuition and fees</td>
<td>$ XX,XXX</td>
</tr>
<tr>
<td>Housing and meals on-campus resident</td>
<td>X,XXX</td>
</tr>
<tr>
<td>Books and supplies</td>
<td>X,XXX</td>
</tr>
<tr>
<td>Transportation</td>
<td>X,XXX</td>
</tr>
<tr>
<td>Other educational costs</td>
<td>X,XXX</td>
</tr>
</tbody>
</table>

Grants and scholarships to pay for college

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Grants and Scholarships (cost aid to repayment needs)</td>
<td>$ XX,XXX / yr</td>
</tr>
<tr>
<td>Grants from your school</td>
<td>X,XXX</td>
</tr>
<tr>
<td>Federal Pell Grant</td>
<td>X,XXX</td>
</tr>
<tr>
<td>Grants from your state</td>
<td>X,XXX</td>
</tr>
<tr>
<td>Other scholarships you can use</td>
<td>X,XXX</td>
</tr>
</tbody>
</table>

What you will pay for the 2013-14 year

Net Costs

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>(Cost of attendance minus total grants and scholarships)</td>
<td>$ XX,XXX / yr</td>
</tr>
</tbody>
</table>

Options to pay net costs

Work options

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Work-Study (Federal, state, or institutional)</td>
<td>$ X,XXX / yr</td>
</tr>
</tbody>
</table>
## Loan options

<table>
<thead>
<tr>
<th>Loan Type</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal Perkins Loans</td>
<td>$X,XXX / yr</td>
</tr>
<tr>
<td>Federal Direct Subsidized Loan</td>
<td>X,XXX / yr</td>
</tr>
<tr>
<td>Federal Direct Unsubsidized Loan</td>
<td>X,XXX / yr</td>
</tr>
</tbody>
</table>

*Recommended amounts shown here. You may be eligible for a different amount. Contact your financial aid office.

## Repaying your loans

To learn about loan repayment choices and work out your Federal Loan monthly payment, go to: https://www.directed.gov/calc.html

## Other options

<table>
<thead>
<tr>
<th>Option</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Family Contribution</td>
<td>$XX,XXX / yr</td>
</tr>
</tbody>
</table>

(As calculated by the institution using information reported on the FAFSA or to your institution.)

- Payment plan offered by the institution
- Parent PLUS Loan
- Military and/or National Service benefits
- Non-Federal private education loan

## Customized information from UUS

For more information and next steps:

- University of the United States (UUS) Financial Aid Office
- 123 Main Street, Anytown, ST 12345
- Telephone: (123) 456-7890
- E-mail: financialaid@uus.edu
Don’t Miss the Advisor Call

Financial Aid Updates covered in detail

• **February 13, 2013** at 3 pm ET, 2 pm CT, 1 pm MT, 12 pm PT

  **Topics:**
  – Verification
  – ISIR Correction
  – NSLDS Load
  – COD: Direct Loans and Pell Grants
  – Criticals: Pell Schedules and INAS (FM)

• [Link](#) to Register for Advisor call (doc ID 1518849.1)
US Financial Aid Regulatory Updates

Details

WHAT

• The 2013-2014 US Financial Aid Regulatory Release 2
  – ISIR Corrections
  – Pell COD aid year updates
  – DL COD aid year updates
  – Perkins MPN
  – Verification aid year updates
  – NSLDS aid year updates

VALUE

• Mandatory for US schools compliance

PLANNED

• Regular monitoring of Federal changes
US institutions utilize the National Student Clearinghouse (NSC) for reporting enrollment changes required by the National Student Loan Data System (NSLDS). Updates provided so customers can comply (March 31, 2013) with recent changes to NSLDS.

- Provide the NSC “A2” Report Layout
- NSC Class/Credential Level (major new component added)

Mandatory for US schools compliance

Regular monitoring of Federal changes
Customer Communications

Bundle / Additional Features Updates

- Annual Statement of Direction
  - Outlines our strategy and roadmap for the upcoming year
  - Summarizes planned projects and the business benefits of each
  - Published to My Oracle Support in May of each year
  - 2012-13 SOD: Doc ID 1462413.1

- Pre-Release Notes
  - Provides additional detail on the design and benefits of new Additional Features planned for the next upcoming bundle
  - Published to My Oracle Support approximately 4-6 weeks prior to the release of each bundle
  - January 2013 Pre-Release Notes: Doc ID 1514593.1

- Bundle Documentation
  - PeopleBooks documentation for all new Additional Features, Regs/Legs updates Doc ID 1523924.1
  - New feature-specific documentation such as Developer Guides, white papers, and Implementation guides
  - Spreadsheet detailing each individual fix/update delivered in the bundle

COMING SOON!
We’re adding a new document that inventories all deliverables since CDM by date/project along with MOS Doc IDs
January 2013

Summary of Benefits

The Campus team continues to add value to your institution by delivering

- **flexibility** in the contents of bundles, based on customer priorities
- **timely** regulatory updates, to enable your institution’s compliance
- new feature to improve the *User Experience*, exemplified by the new Fin Aid Shopping Sheet
Call to Action

- Stay engaged so you’re aware of enhancements
- Analyze the enhancements that add value for your institution
- Create a plan for adoption
- Share your success!
Appendix

MY ORACLE SUPPORT COMMUNITIES
My Oracle Support Communities

For More Information…

- If you have questions regarding the content or features discussed in this presentation please engage Oracle Global Support Engineers and other members of the PeopleSoft User Community via our new “My Oracle Support Campus Solutions Community”.

- Our communities are moderated by Global Support staff who will respond on the forum without the need to log a service request!

- Navigate to the My Oracle Support Campus Solutions Community:
  - Or
  - Login into My Oracle Support ([https://support.oracle.com](https://support.oracle.com)) and click on the Community tab at the top of the page. First time users will be asked to edit their profile and subscribe to the Communities they want to see on their front page.

**. You need a valid My Oracle Support login. For instructions on obtaining an account see Appendix**
How to get a My Oracle Support Login

To get a username and password to access My Oracle Support features, such as the Campus Solutions Community, use the following instructions:

Step 1

You must have an Oracle Single Sign On (SSO) account for Oracle.com.

- a. Open a browser window and navigate to https://supporthtml.oracle.com
- b. Select 'New User? Register here' to create your 'SSO' account.
- c. On the Oracle.com 'MyProfile Create User' page, enter the following: your valid email address, password and desired subscriptions.
- d. Check for an email from Oracle and then verify your account and profile information
- e. Confirm your changes

Step 2

Once you have verified your account through the email from Oracle, you will be taken to a form where you are prompted to enter a Support Identifier.

- a. Enter your "Support Identifier" and provide your 'contact information'.
- b. Accept the 'Terms of Use.'
- c. Select 'Submit' to send the request to your "CUA 'Customer User Administrator'. See next slide on how to find your CUA.
- d. Note, although you are now able to log into My Oracle Support, you will not be able to do anything until your CUA approves your account.
How to Find Your Customer User Administrator (CUA)

- A CUA is responsible for managing My Oracle Support User accounts. To find your organizations CUA:
  - Log into My Oracle Support https://supporthtml.oracle.com
  - Select More > Settings > Account & Privileges
  - Under the “Administrators column, select ‘View’ to see a list of your CUAs’ email addresses.
Q&A
Hardware and Software

Engineered to Work Together