



March 2016

## Campus Solutions 9.2 Customer FAQ



## Purpose Statement

THIS DOCUMENT PROVIDES AN OVERVIEW OF FEATURES AND ENHANCEMENTS INCLUDED IN RELEASE CAMPUS SOLUTIONS 9.2. IT IS INTENDED SOLELY TO HELP YOU ASSESS THE BUSINESS BENEFITS OF IMPLEMENTING CAMPUS SOLUTIONS 9.2 AND TO PLAN YOUR IT PROJECTS.

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### **1. What is Oracle announcing?**

As part of the continued strategy to provide our customers with compelling application choices, Oracle continues investing in Campus Solutions, the premier solution focused on managing students and alumni. The result of that investment was a new release of Campus Solutions: CS 9.2 on December 3, 2015 delivered for PeopleTools 8.54. In order to give our customers the choice of directly upgrading to CS 9.2 on PeopleTools 8.55, we reposted the CS 9.0 to 9.2 upgrade path on 3/30/2016. Customers are encouraged to view the [PeopleSoft Talk video](#) with Mark Armstrong, Vice President for Higher Education Product Development at Oracle, for an overview of the Campus Solutions 9.2 release.

### **2. Why has Oracle released Campus Solutions 9.2?**

Many customers indicate it is a high priority for their institutions to be able to leverage new User Experience and lifecycle product management tools available with PeopleTools 8.54 and 8.55. In order for Campus Solutions to deliver those new capabilities with minimal disruption to our customers' operations, we need to produce a new base codeline. While many customers have embraced the Continuous Delivery Model with Campus Solutions 9.0, others have requested that we provide an 'upgrade event' that will enable them to provide the attention and resources to getting current with new capabilities and technology. With CS 9.2, customers will have the best of both worlds: an event in which they can evaluate and implement new capabilities and a new mode of applying routine maintenance that will simplify their IT investment so they get more value out of Campus Solutions.

### **3. What is the functionality planned for CS 9.2?**

Our customers are very clear that the investments they make on campus must keep the focus directly on the student. Projects, large and small, are evaluated against the criterion of what the project contributes to the overall success of the student at that institution. With that driver in mind, the new capabilities of Campus Solutions 9.2 take advantage of the significant enhancements in PeopleTools to provide a simpler self-service capability that is optimized for mobile devices as well as a more modern, streamlined maintenance process.

First, we give customers more control and flexibility about how and when they apply maintenance, freeing up resources to focus on more mission-critical activities. We can do this by deploying the selective adoption, which is the innovative new way for applying maintenance to the PeopleSoft applications, allowing customers to selectively apply the maintenance they care about. For more information on selective adoption, see the Video Feature Overview: [PeopleSoft Update Manager](#).

Second, we will leverage the new PeopleSoft User Experience called the Fluid User Interface, which is being informed by our ongoing design efforts for simplifying self-service.

Third, CS 9.2 release includes all the functionality that has been delivered through the Continuous Delivery Model, so customers have a wealth of features to deploy, reducing their customizations and improving their business processes. Following the 9.2 upgrade, we plan to continue delivering regulatory updates, maintenance and enhancements through the Continuous Delivery Model and the PeopleSoft Update Manager.

#### **4. When will CS 9.2 be available?**

Campus Solutions 9.2 has been available since 12/2015. The CS 9.2 Upgrade for PeopleTools 8.55 is available via My Oracle Support, PeopleSoft Campus Solutions Upgrade Home Page (Doc ID 2078564.2). This MOS site contains important documentation, videos and other information for locating and using the CS 9.2/PT 8.55 upgrade template. The Campus Solutions 9.0 to 9.2 Upgrade Source Image is available on the PeopleSoft Upgrade Home Page (Doc ID 1552580.1). We encourage you to review Getting Started on Your PeopleSoft Upgrade (with PeopleTools 8.55) available on the MOS site Getting Started on Your PeopleSoft Upgrade (using Change Assistant) (Doc ID 739129.1). We anticipate that the upgrade to CS 9.2 will require minimal technical effort, assuming the customer has remained relatively current with CS 9.0 maintenance. Customers will need to be on a minimum of CS 9.0 Bundle 34 and HCM Bundle 25 for the upgrade.

#### **5. How long will CS 9.0 customers have to upgrade to CS 9.2?**

Customers will have until the end of 2019 to complete the CS 9.2 upgrade. As documented on the Lifetime Support Policy Document (<http://www.oracle.com/us/support/lifetime-support/index.html>) under resources, choose Lifetime Support Policy: Oracle Applications (PDF):

- CS 9.0: Premier Support ends December 2016
- Extended Support ends December 2019
- Sustaining Support is indefinite

Customers should note that for Campus Solutions, Premiere and Extended Support provide exactly the same level of support, and there is no additional cost for Extended Support (the standard fees associated with Extended Support have been waived for Campus Solutions).

#### **6. What are the minimum requirements to start the CS 9.0 to 9.2 upgrade?**

People Tools: Customers should be on at least the minimum supported PeopleTools release as documented in PeopleTools Compatibility and Adoption Policy for Campus Solutions 9.0 (Doc ID 1365646.1). Depending on when you plan to upgrade this means you should be on at least PeopleTools 8.53 (or higher). If you plan to upgrade after July 2016 the minimum supported version is PeopleTools 8.54 or higher.

Applications: Customers wishing to upgrade to CS 9.2 must be on at least CS 9.0 Bundle #34 and HCM Bundle #25.

#### **7. On what PeopleTools release will CS 9.2 be based?**

CS 9.2 was initially released on PeopleTools 8.54 in December, 2015. However, with the release of PeopleTools 8.55 in December, 2015 we have now reposted an updated CS 9.2 upgrade template that will allow you to upgrade from CS 9.0 to CS 9.2 and go live with PeopleTools 8.55. We encourage you to review Getting Started on Your PeopleSoft Upgrade (with PeopleTools 8.55) available on the MOS site Getting Started on Your PeopleSoft Upgrade (using Change Assistant) (Doc ID 739129.1).

#### **8. Why should I upgrade to 8.55 with our upgrade to CS 9.2?**

PeopleSoft's recommended best practice is to encourage customers to be on the most current PeopleTools release. PeopleTools 8.55 contains significant improvements in a variety of areas, such as Infrastructure, Application Development, PeopleSoft Cloud Deployment Architecture (CDA) and Analytics, but most notably in the Fluid User Interface. Therefore we are making PeopleTools 8.55 a pre-requisite to uptaking our delivered CS 9.2 Fluid UI Self Service pages.

#### **9. Why are you making PeopleTools 8.55 a pre requisite to our implementation of CS 9.2 Fluid UI?**

Significant enhancements are targeted in PeopleTools 8.55 for the Fluid UI and we want our customers to be in the best position to take advantage of those. To learn more about the anticipated contents of PeopleTools 8.55 you are encouraged to go to Information on PeopleTools 8.55: Technology tab of PeopleSoft Planned Features and Enhancements (Doc ID 1966243.2) on My Oracle Support.

#### **10. Do I have to go to PeopleTools 8.55 when my institution upgrades to CS 9.2?**

We have provided CS 9.0 to 9.2 upgrade paths for both PeopleTools 8.54 and 8.55. Maintenance delivered through Update Images on CS 9.2 can be applied to systems on both PeopleTools 8.54 and 8.55.

#### **11. What if we are already on PeopleTools 8.54?**

Depending on what your upgrade schedule is, you can upgrade directly from CS 9.0 to 9.2 on 8.54 or you can upgrade the Campus Solutions application to CS 9.2 and your PeopleTools release to 8.55 when the planned certified upgrade template for CS 9.2 for 8.55 is available in 3/2016.

## 12. What happens to the Campus Solutions Continuous Delivery Model?

The Continuous Delivery Model continues with CS 9.2. We anticipate continuing to deliver bug fixes, regulatory updates, and additional features; however these will be deployed and managed with selective adoption utilizing the PeopleSoft Update Manager (PUM). We anticipate the Campus Solutions Update Images will be delivered four times a year similar to the cadence we have delivered CS 9.0 bundles.

## 13. What is PUM?

PeopleSoft selective adoption is an innovative way for delivering software changes that allows customers to select which updates they want and when they want to apply them. This approach to managing a continuous delivery is made possible by the introduction of the PeopleSoft Update Manager (PUM), which is the technology that allows us to move from a static model of bundles and releases to the delivery of software changes in Update Images. We anticipate the Campus Solutions Update Images will be delivered four times a year generally following the same cadence as CS 9.0 bundles.

The CS 9.2 PUM Update Image 1 was made available on 3/31/2016 on the PeopleSoft Update Manager (PUM) Home Page (Doc ID 1641843.2), Campus Solutions Update Image Home Page. The PeopleSoft Campus Solutions 9.2 Documentation Home Page (Doc ID 2013381.1) section on CS 9.2 Release Documentation contains links to the PeopleSoft CS 9.2 Update Image Overview (Doc ID 2116071.1), the PeopleSoft Campus Solutions Cumulative Feature Overview tool, and CS 9.2 Update Image Documentation.

Update Images are delivered on the latest PeopleTools version. However, you can apply the change package created from that Update Image on your database even if the database is on a lower PeopleTools version. For example; we anticipate that our first CS 9.2 Update Images will go out on PeopleTools 8.55 but the change packages created from that image can be applied to a database that's on PeopleTools 8.54. Information on when Campus Solutions PUM Update Images are targeted and their contents is available at the PeopleSoft Update Manager (PUM) Home Page on My Oracle Support ([Doc ID 1641843.2](#)).

## 14. Where do Campus Solutions customers learn more about selective adoption and the PeopleSoft Update Manager?

Customers are encouraged to access information on PeopleSoft Enterprise Campus Solutions 9.2 (Doc ID 1683816.1) the white paper: *Preparing for Selective Adoption in Campus Solutions 9.2*. We have also conducted Advisor Webcasts for customers on preparing for the Campus Solutions 9.2 upgrade and PUM; recordings of these sessions are available at PeopleSoft Enterprise Advisor Webcast Schedule and Archived Recordings (Doc ID 1456265.1). A [PeopleSoft Update Manager video](#) is also available on the PeopleSoft YouTube Channel (<https://www.youtube.com/user/PSFTOracle>).

**15. Will Campus Solutions continue to have new releases every 3-4 years?**

No. PeopleSoft Campus Solutions plans to deliver all new future capabilities on the CS 9.2 platform using the technology provided by PUM. Selective adoption removes the need to create new releases as the only way to deliver significant application updates to customers.

**16. What are the functional benefits of moving to the CS 9.2 release?**

Customers who have evaluated each CS bundle delivered since the release of Campus Solutions 9.0 and determined which of the new features to deploy have already taken advantage of many of the new capabilities included in the CS 9.2 release. However, for customers who have not completed the analysis on how they might leverage the new functionality or for those who have not been able to implement new functionality delivered through the Campus Solutions Continuous Delivery Model, the move to CS 9.2 provides an opportune event to make this investment. To understand the benefits of what has been delivered, customers are encouraged to use the Campus Solutions Cumulative Feature Overview Tool, which details available on the PeopleSoft Campus Solutions 9.2 Documentation Home Page (Doc ID 2013381.1)

**17. How are you ensuring that CS 9.2 will be a low impact technical upgrade?**

One of the benefits of upgrading to CS 9.2 is that the upgrade gets customers to a new PeopleTools release – either PeopleTools 8.54 or 8.55. We are making every effort to reduce the impact of this release by minimizing the number of functional updates that are required. And, we are making every effort to reduce the impact by:

- Keeping tables and records structures generally unchanged allowing you to focus on adopting existing feature functionality.
- Reducing the required data conversion by more than 90% compared to previous major upgrades (e.g. CS 8.9 to 9.0).
- Forward fitting CS 9.0 bundles through July 2015 (CS 9.0 Bundle 38).
- Following PeopleTools recommended technical adoption standards wherever possible.

**18. Will CS 9.2 continue to provide integration to the other PeopleSoft applications?**

Yes. CS 9.2 will continue to provide integration to PeopleSoft FMS, HCM, and CRM releases 9.1 and 9.2.

**19. What happens if I wait and upgrade to CS 9.2 a year after it is released?**

Oracle plans to recertify the upgrade template to certain Update Images on a regular basis. This means that customers will be able to upgrade at a later date but they'll need to upgrade to a certified Upgrade Image. We apply maintenance to both the CS 9.0 and CS 9.2 codelines. As the



time between CS 9.2 GA and your upgrade increases, we anticipate that additional complexity will be encountered to synchronize environments to be at comparable levels. To help with this, we plan to supply a continuously updated document that charts the alignment between CS 9.0 bundles and CS 9.2 Update Images. In addition, we will target a recertified upgrade template approximately once a year that will assist customers in avoiding misalignment. Oracle will provide more details on upgrade paths as they become available.

#### **20. How do you intend to deliver regulatory releases using PUM?**

Regulatory updates for CS 9.2 will be delivered as with all updates and fixes in Update Images through the PUM methodology. The benefit for customers is the ability to select only regulatory updates, especially at those points in the year when the regulatory updates are critical from a timing perspective, without being slowed down with other software updates that may be less critical. If there are any critical regulatory updates needed outside of a scheduled Update Image then they will be delivered via a PeopleSoft Release Patchsets (PRPs). Customers are encouraged to check the Campus Solutions Update Image Homepage link on the PeopleSoft Update Manager (PUM) Home Page (Doc ID 1641843.2) for information for the CS Update Image Schedule. We anticipate the Campus Solutions Update Images will be delivered four times a year generally following the same cadence as CS 9.0 bundles.

#### **21. Will Crystal Reports be available in CS 9.2?**

PeopleTools stopped delivering Crystal Reports after PeopleTools 8.51. All PeopleSoft 9.2 applications now use BI Publisher and so will CS 9.2. Crystal Reports that are processed from run control components, their content references, menu items, pages, run control records that are related to those components, and the components themselves will no longer be available to users. For a listing of Campus Solutions Crystal reports that have been converted refer to What Crystal Reports were Converted to BI Publisher in Campus Solutions 9.0? (Doc ID 1989361.1).

#### **22. What is the impact on HCM content in CS 9.2?**

Generally, HCM functionality will no longer be available in Campus Solutions 9.2. In CS 9.2, you will no longer see menu items and navigation to PeopleSoft HCM features and HCM-centric tables like Payroll, Benefits, Time and Labor etc. Where necessary a small number of content references related to common setup for items such as the Country Table will continue to be accessible in a new menu item called Setup Common Objects.

#### **23. What HCM maintenance will customers need to apply in CS 9.2?**

There won't be any. Any changes to HCM objects will be maintained as part of the standard CS 9.2 maintenance process delivered through selective adoption.

**24. Since PS Payroll will no longer be available in CS 9.2, what will customers using PS Payroll for SF Refunding be required to do?**

Oracle's recommendation is to use PeopleSoft Accounts Payable (AP) for refunding functionality. On My Oracle Support, Campus Solutions-HCM / Payroll Integration: Student Financials Impacts (Doc ID 1464024.1) provides details and options available for customers who are running separate instances of Campus Solutions and PeopleSoft HCM/Payroll.

**25. Will PeopleSoft Enterprise Components be included in CS 9.2?**

Yes. Customers will be pleased to know that Enterprise Components such as the PeopleSoft Forms Builder will be available in the CS 9.2 codeline. They are encouraged to access the white paper *PeopleSoft Campus Solutions 9.2 Forms and Approval Builder* on suggested use and setup of the Forms Builder in Campus Solutions at My Oracle Support Information on PeopleSoft Enterprise Campus Solutions 9.2 (Doc ID 1683816.1).

**26. How will the Campus Solutions “look and feel” change in CS 9.2?**

Customers will immediately notice the application of the standard Tangerine style sheet to CS 9.2 for Classic PeopleSoft pages including existing self service. We're making efforts to examine and ensure that this new style sheet has been applied correctly across CS 9.2 which includes updating pages, particularly in the current self service functionality, with updates to tabs, icon legends, group boxes, grids, hyperlinks, labels, background colors and frames. Second, we are planning to implement the PeopleSoft Fluid User Interface (UI) to Campus Solutions 9.2 AFTER the initial roll out of the CS 9.2 release.

**27. What is the Fluid User Interface (UI)?**

In order to provide a modern, mobile, and simplified user experience for students, applicants, administrators, and faculty we need to provide transactional functionality designed for smaller form factors such as tablets and smart phones. PeopleSoft Fluid UI is a new user interface paradigm that utilizes the HTML5 standard to move away from fixed positioning layout to dynamic page layout. Fluid's responsive design structure dynamically optimizes page/data layout based on the form factor & orientation (portrait vs. landscape) being used. With the use of Fluid, an application will look and feel like it's been built for the device on which it's being used whether it's a PC, laptop, tablet or smart phone. In order to gain an understanding of this powerful new technology, customers are encouraged to view the Video Feature Overviews on the [PeopleSoft YouTube Channel](#).

**28. Is Fluid UI included in the Campus Solutions license?**

It is! The Fluid UI is part of PeopleTools so no technology change is required for Fluid UI implementation. Application Designer is the main development tool used for building both traditional and Fluid PeopleSoft applications, and PeopleCode is the main programming language used to interact with component processing events and implement business logic. However, the application teams that will develop and/or customize PeopleSoft Fluid applications will need expertise in these additional areas (listed in order of importance and recommended experience):

- CSS 3
- HTML5
- JavaScript

**29. Do customers have to use Fluid when they upgrade to CS 9.2?**

No. Because we'll be rolling out new CS 9.2 Fluid UI pages using the PeopleSoft Update Manager, customers can choose to selectively adopt the new Fluid pages or they can continue with the existing classic PIA pages. However, customers should be aware that when they upgrade to PeopleTools 8.55, PeopleSoft Fluid navigation will become the default standard navigational framework.

**30. How will the Fluid UI be deployed in CS 9.2?**

Using the PeopleSoft Update Manager, we plan to deliver high priority transactional pages that are targeted primarily for student users, starting after the initial release of CS 9.2. Customers are encouraged to check the PeopleSoft Planned Features and Enhancements (Doc ID 1966243.2), Campus Solutions tab for information regarding CS 9.2 Fluid deliverables as they are targeted for Update Images in 2016. In CS 9.2 PUM Image 1 we have delivered:

- Student Homepage
  - An example homepage that you can use to build out self-service content to your students.
  - Profile Tile
    - A new tile that can be added to the Student Homepage or any homepage that you choose to define and deploy.
- The Profile Tile has four Campus Community pages:
  - Personal Details – with basic person details and optional display of National ID and Photo; the Names grid allows users to view, add, edit and delete names depending on existing Type Control configuration.

- Contact Details – allows users to view, add, edit and delete email addresses and phone numbers depending on Type Control configuration.
- Addresses – allows users to view, add, edit and delete addresses depending on Type Control configuration.
- Emergency Contacts – allows users to view, add, edit and delete their emergency contacts.

**31. What's the difference between the Fluid user experience in CS 9.2 and the current Campus Solutions Self Service Mobile feature?**

Campus Self Service Mobile provides a platform for customers to use and extend using Oracle's Mobile Application Framework (MAF). Fluid UI enables Oracle to provide a purpose-built application for Campus Solutions content using native PeopleSoft Application Designer tools, which customers can extend with additional Campus Solutions content. For customers seeking to implement mobile applications across their organization with content from a variety of sources, MAF can be considered a technical option. Because Fluid is built using PeopleTools, it is limited to content from PeopleSoft applications. For further information on MAF, refer to the PeopleSoft Enterprise Campus Mobile Information Page on My Oracle Support, Document ID 1942689.1.

## Additional Documentation and Resources

Oracle is committed to providing our customers with comprehensive and accessible feature documentation on an ongoing basis. Because there are numerous opportunities for knowledge sharing we provide summaries, locations, and suggested navigation to Campus Solutions resources below. We suggest that you bookmark these links as needed.

- [PeopleSoft Information Portal](#)
- PeopleSoft Campus Solutions 9.2 Documentation Homepage (Doc ID 2013381.1)
- Information Center: Overview PeopleSoft Enterprise Campus Solutions (Doc ID 1400681.2)
- PeopleSoft Planned Features and Enhancements (Doc ID 1966243.2)
- PeopleSoft Update Manager (PUM) Homepage (Doc ID 1641843.2)
- PeopleSoft YouTube Channel: <https://www.youtube.com/user/PSFTOracle>



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