



GDPR – THE IMPACT OF CHANGING DATA PROTECTION LEGISLATION ON PEOPLESOFT REPORTING PROCESSES

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PRESENTERS

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QUEEN'S UNIVERSITY BELFAST

EMEA ALLIANCE 16-17 OCTOBER 2017

QUEENS UNIVERSITY BELFAST

- Established in 1845 by Queen Victoria
- Approximately 23,500 students including two related teaching colleges
- International Centre of Research and education rooted at the heart of Northern Ireland
- Member of the Russell Group of 24 leading UK research-intensive universities



QUEENS & ORACLE

Campus Solutions locally
branded as Qsis, implemented
2007-2008

Using all core modules

Campus Solutions v 9.0
PeopleSoft v 8.54.07
Bundle 45

PRESENTATION OVERVIEW

1

GDPR – Overview
of main points

2

GDPR – Impacts on
PeopleSoft
Processes – QUB
experience so far

3

GDPR – Impacts on
PeopleSoft
Reporting Business
Processes

4

Conclusion
Summary

GDPR- GENERAL OVERVIEW



- General Data Protection Regulation – represents an overhaul to the Data Protection Legislation across the EU
- Comes into force on 25th May 2018
- Applies to all Data Controllers and Processors and applies to organisations operating within the EU and non-EU countries who are processing the data of EU citizens
- Why so important? – Failure to comply with the GDPR may result in a Company being fined up to €20 million and subsequent reputational damage
- ICO – Information Commissioners Office is the UK's independent authority set up to uphold information rights in the public interest

GDPR — CHANGES TO BE AWARE OF...



ACCOUNTABILITY AND GOVERNANCE

GDPR has elevated the importance of accountability and transparency

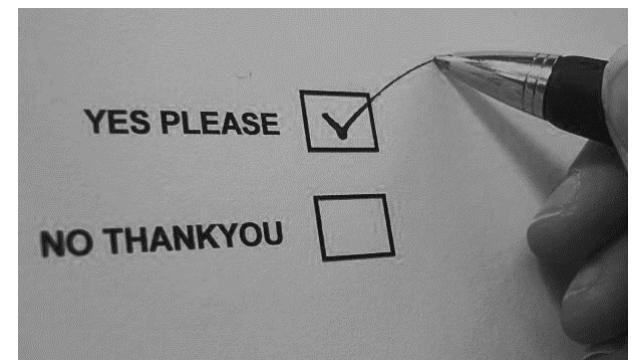
Not enough to say you are complying, you must now show clearly how you comply

ICO recommend



- Documented Policies & Procedures/Staff Awareness
- Privacy by Design – Incorporating PIA
- Data Minimisation
- Data Masking
- Appointment of a dedicated Data Protection Officer
- Review of Security Measures
- Record all Data Processing activity e.g. Mapping Data Flows

CONSENT



Consent is no longer going to be a one-off compliance tick-box but will become more dynamic and an actively managed choice.

What GDPR means for Consent...

- Opt-In methods
- Good records of Consent
- Simple easy-to-access ways for individuals to withdraw consent

INDIVIDUALS RIGHTS

GDPR creates some new individuals rights and strengthens some existing individuals rights. Biggest changes are...

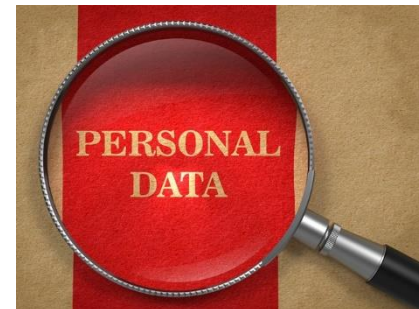
- Right to be Forgotten/Erasure
- Right to Data Portability
- Right of Access

Data subjects continue to have the right to object to how their information is processed, and to have their information rectified if incomplete or inaccurate.

DEFINITION OF PERSONAL DATA

Changes to what constitutes Personal and Personal Sensitive Data is to broaden under GDPR and is to include...

- Online Identifiers – e.g. IP addresses
- Genetic Data – e.g. DNA analysis results
- Biometric Data



OTHER GDPR CHANGES...

- Lawful Processing – as with previous UK Data Protection Act 1998 there must be a lawful condition for processing – GDPR now asks for this to be clearly documented
- Children's Data – Parental consent required for processing the data of individuals under age of 16
- Breach Notification – must be made within 72 hours of breach discovery – failure to do so = big fines!
- Transfer of personal data to third countries

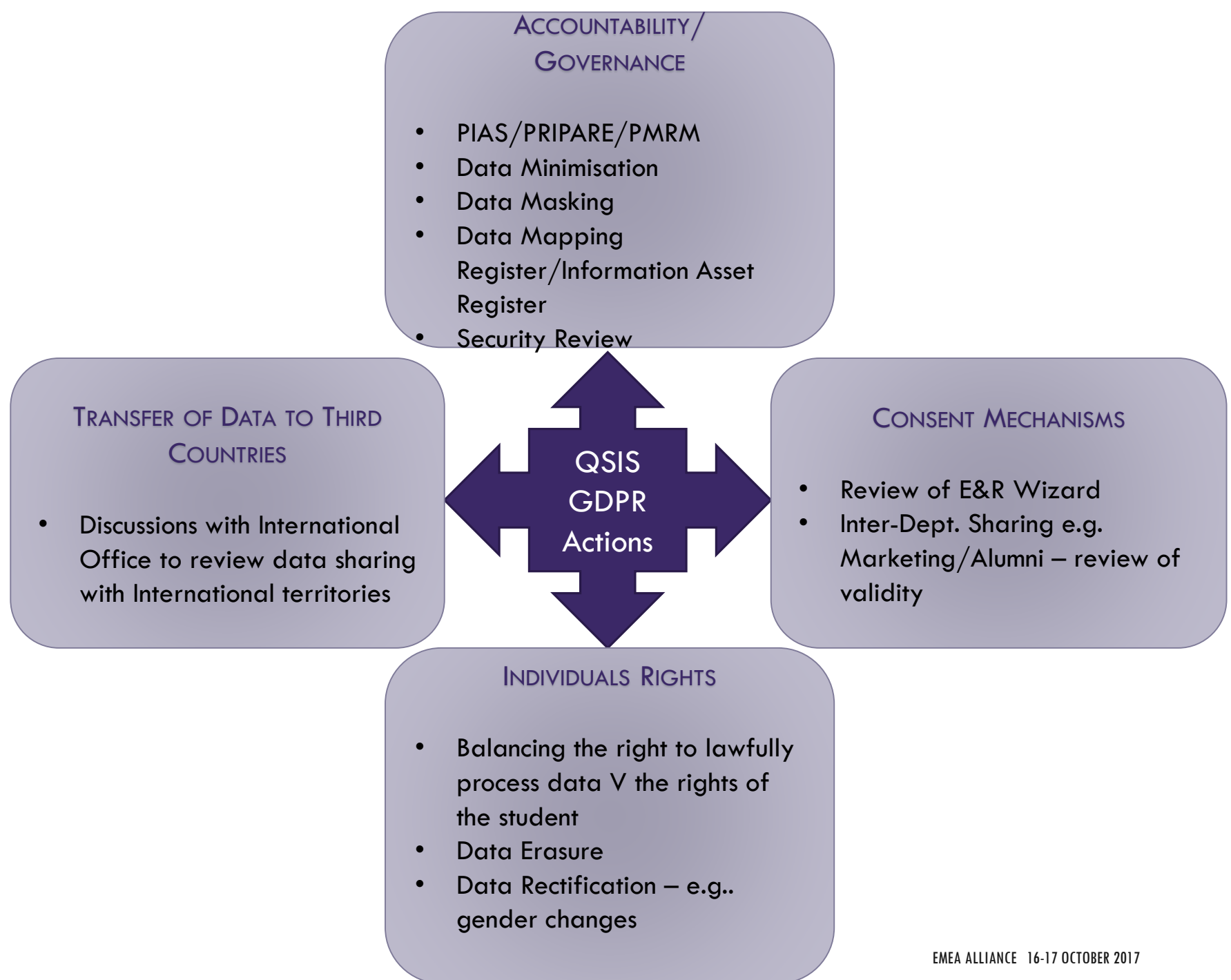
DON'T PANIC, JUST FOCUS!

- GDPR may present challenges, but there are opportunities also...
- Accountability will bring business benefits – building customer trust
- Opportunity for organisations to change to a mind-set of commitment to managing data sensitively and ethically
- Chance to review existing processes and build in privacy considerations for the future
- UK Data Protection Bill passed in Sept 2017 allows for some derogations/flexibility which may benefit University research in particular

GDPR — IMPACTS ON PEOPLESOFT BUSINESS PROCESSES

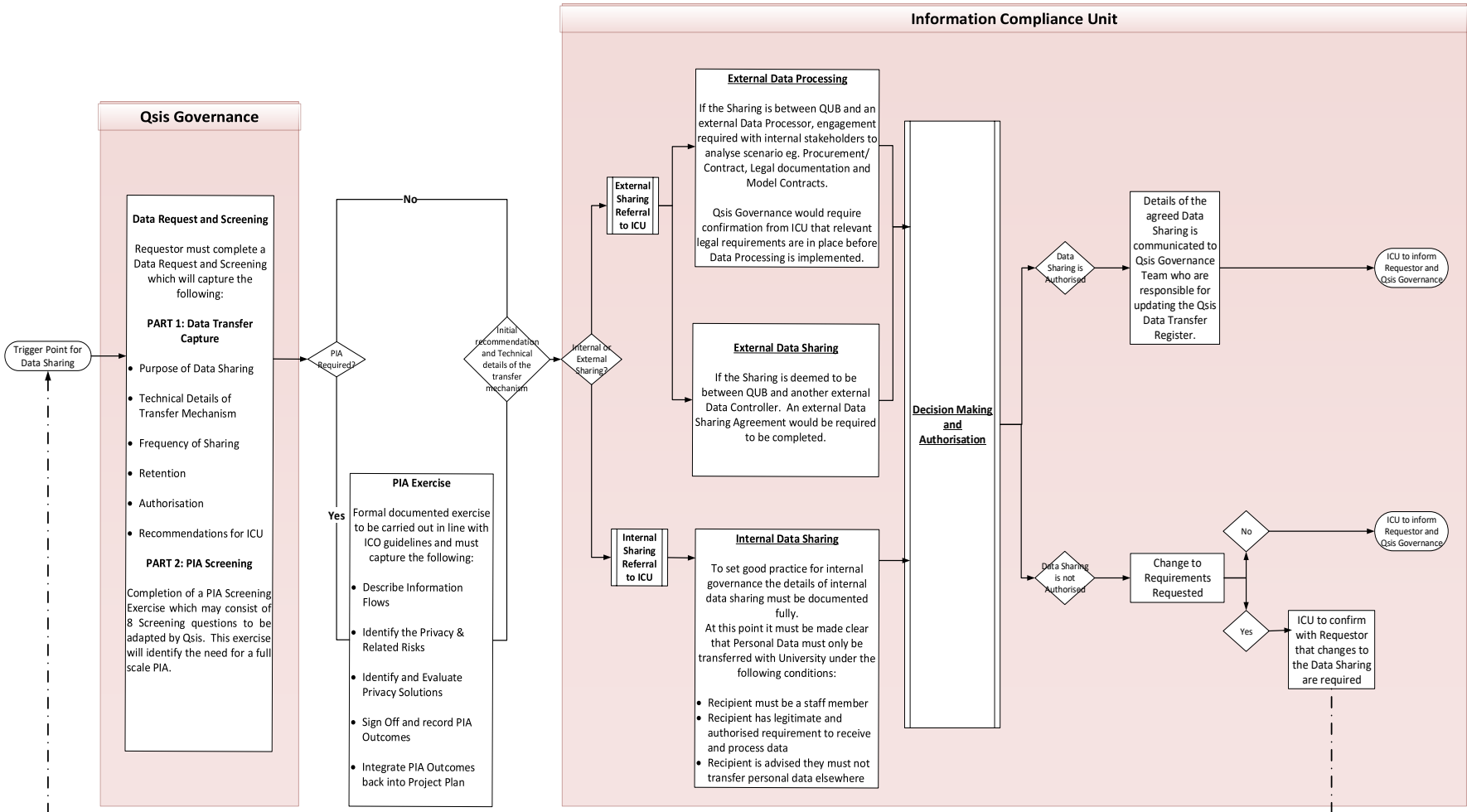
GDPR — IMPACTS ON UNIVERSITY BUSINESS PROCESSES

- QUB GDPR Working Group formed - stakeholders are reviewing current business processes to co-ordinate the QUB response to GDPR and to ensure compliance
 - Anticipated challenges are recognized
 - Inter-departmental project work considering the benefits of Privacy Enhanced Architectures – e.g.. PRIPARE and PMRM (Privacy Management Reference Model and Methodology)
- So what have we come up with so far?...



Draft Data Transfers Governance Process

(GDPR Planning)



GDPR & PEOPLESOFT REPORTING PROCESSES

Considering the specific
challenges with Reporting

GDPR – PEOPLESOFT REPORTING CHALLENGES



- Reporting Challenges are exacerbated by issue of Resourcing and the Legacy of Old Design.
- Going forward a new strategic focus which ensure compliance with GDPR.

GDPR — PEOPLESOFT REPORTING AND GDPR COMPLIANCE

- Query Admin – Review reports with a view to disabling/deleting reports which have been archived but that still may be exploitable
- Trial use of PIA in early stages of report request
- Change in Reporting Strategy:
 - i. Move away from broad access reporting to more bespoke access
 - ii. Particular focus given to special categories of data – focus on areas of highest risk
- Information Rights Management – Encryption which licenses only those with access the rights to read the results of a report
- PeopleSoft advocate use of Pagelets/Workcentres/Pivot Grids

CONCLUDING THOUGHTS

ANY QUESTIONS?

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THANK YOU!



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