Privacy & What's already Available in Campus Solutions

CY2

Speakers:

Elmer Mackor

Lukas Degens

17-10-2017

Session #2065
Room: Atria 1

HEUG EMEA

Presenters

Elmer Mackor

Consultant at CY2
(elmer@cy2.nl)

Current Project at:

Presenters

Lukas Degens

Consultant at CY2
(lukas@cy2.nl)

Current Project at:

Universiteit Leiden
The Netherlands

About CY2

- Results through collaboration, guidance and advice, with an eye for your culture

- Dutch roots, EMEA footprint, World outlook

- Dedicated to Campus Solutions & Oracle Student Cloud

- Over 200 projects in more than 13 countries

- Providing expert consultancy to support strategic decision making and solution implementation

- Active in development, maintenance, training and support services

Some CY2 references
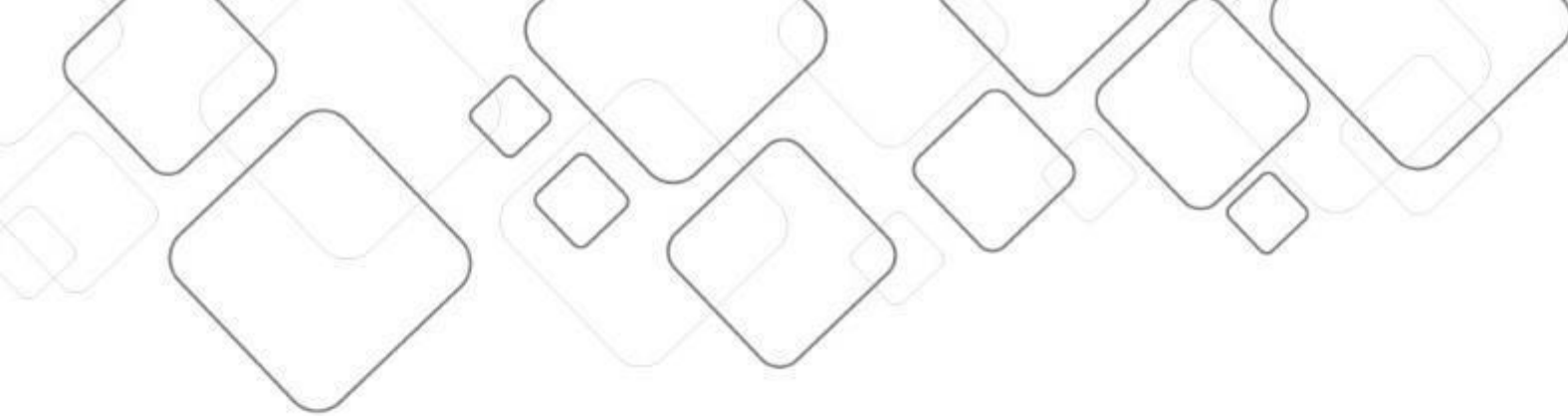
Topics

❖ What is GDPR?

❖ What functionalities are currently available in Campus Solutions?

❖ Suggestions for next steps.

WHAT IS GDPR?

General Data Protection Regulation

❖ 25th of May 2018

❖ Single set of rules for all EU member states

❖ Applies to every company dealing with EU-Citizen data

❖ Accountability for the principles of data protection
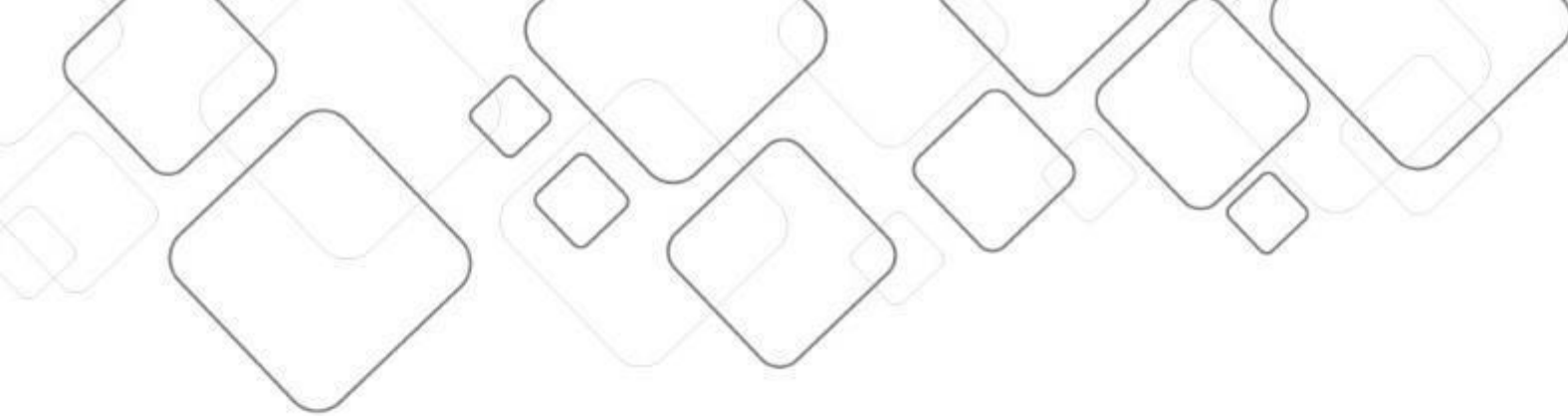
GDPR – Right to (be) ..

- ❖ Access
- ❖ Forgotten
- ❖ Portability
- ❖ Informed
- ❖ Information corrected
- ❖ Restrict processing
- ❖ Object
- ❖ Notified

What does this mean for institutions?

❖ Use of personal data in query
 & Web services

❖ Security

❖ Audit trail

❖ (Business) processes

Don't wait for legal, you know the dataflow best!

WHAT FUNCTIONALITIES ARE CURRENTLY AVAILABLE?

What functionalities are currently available?

| Security	FERPA	ID delete
Data protection	Restrict processing	Forgotten
Accoun-tability	Object	
	Informed	

Security setup

- ❖ Permission lists

- ❖ (Dynamic) Roles

- ❖ Row level

- ❖ Password & user account policies

- ❖ Query tree / access

FERPA

❖ Define privacy settings for any type of personal data

❖ Determine if data is restricted or releasable

❖ Student self-service enabled

❖ Flexible!
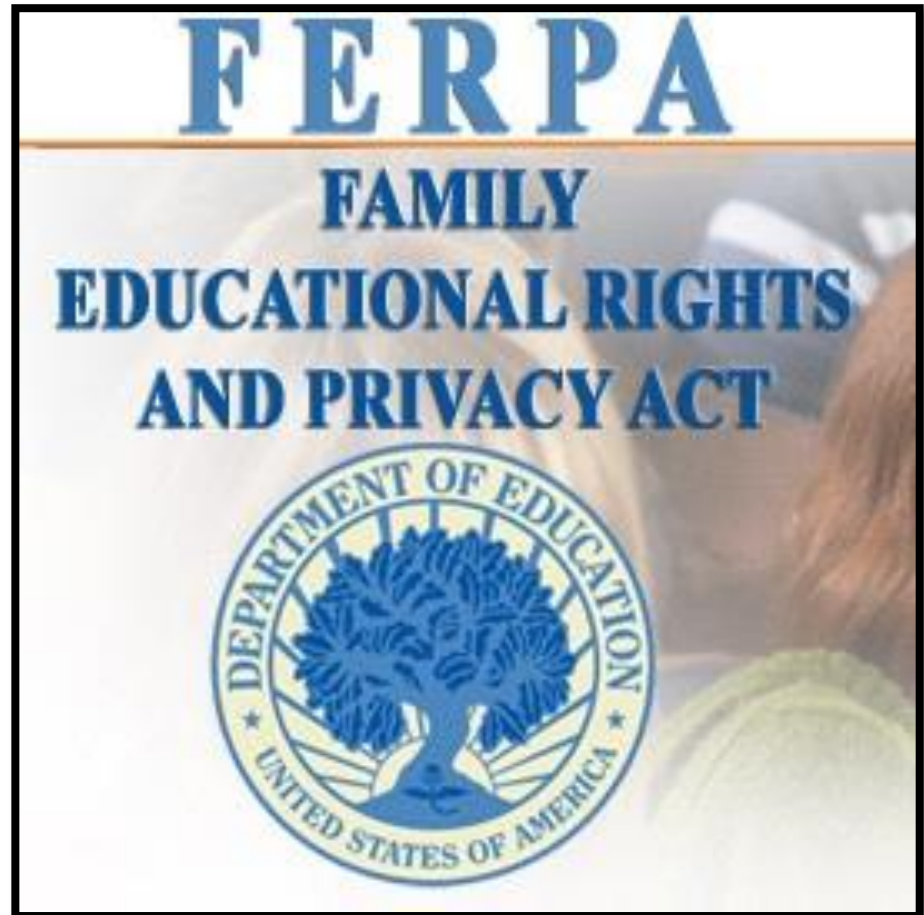
Setup

FERPA Control

FERPA Restriction Records

*Record (Table) Name ACTVTS_FERPA_VW

*Description Extracurricular Activities   Control All Values

Fluid Sequence [ ]   ☐ Allow Exceptions

FERPA Restriction Record Fields

*Field Name	*Description		
A01	Archery	+	−
A04	Basketball	+	−
A12	Football	+	−

*Record (Table) Name ADDR_FERPA_VW

*Description Addresses   Control All Values

Fluid Sequence 30   ☑ Allow Exceptions

FERPA Restriction Record Fields

*Field Name	*Description		
CAMP	Campus	+	−
HOME	Home	+	−
MAIL	Mailing	+	−

Restrict Publication

FERPA

De
Me

ID0082

☑ **FERPA**   Explain

FERPA Restrictions

***Record (Table) Name** EMAIL_FERPA_VW 🔍 Email Addresses	➕ ➖
***Field Name** HOME 🔍 Home	➕ ➖

▼ **Restriction Exceptions (by Publication Category)**

Newspapers ⇅	➖
	Add

💾 Save   🔍 Return to Search   🗐 Notify

Quick Entry

FERPA Quick Entry

De Me   **ID** 0082

Explain

Restrict All Fields		Release All Restrictions

Restriction Categories

Extracurricular Activities

Restrict

☐	Archery	
☑	Basketball	Release to Publication
☐	Football	

Restrict All	Release All

Addresses

Restrict

☑	Campus	Release to Publication
☐	Home	
☐	Mailing	

Restrict All	Release All

Review FERPA Display

Campus Community > Personal Information (Student) > Biographical (Student) > Student FERPA > Review FERPA Display

| FERPA Bio Demo | **FERPA Addresses** | FERPA Phones | FERPA Email Addrs | FERPA Activities | FERPA Photo |

De Me   ID 0082

Releasable Address Information   Find | View All   First ◄ 1 of 1 ► Last

Address Type Home

Country NLD   Netherlands

Address Den Bosch HQ
Station 10
8333 AA Den Bosch

[Return to Search] [Notify]

Review FERPA Display

| FERPA Bio Demo | FERPA Addresses | FERPA Phones | **FERPA Email Addrs** | FERPA Activities | FERPA Photo |

De Me

No Email Designated Releasable

ID 0082

Add/update person

Campus Community > Personal Information (Student) > Add/Update a person

Biographical Details	Addresses	Regional	HESA Student Data	HESA Restricted Data

De Me   0082

Person Information

Date of Birth 23-04-1985 📅   Birth Information   C

Biographical History

*Effective Date 02-10-2017 📅

*Releasable FERPA Directory Information

National ID		Bio/Demo Data
*Country	*National I	

Bio/Demo Data

Date of Birth 23-04-1985   Birth Location

Gender Male   Marital Status Married

No Photo Designated Releasable

Releasable Name   Releasable Address

Return

FERPA Restrictions Self Service

Student Homepage > Profile

FERPA Restrictions Self Service

Student Homepage > Profile

Cancel	Edit Restriction	Save

Home

☑ **Restricted**

Exceptions 🛈

___

☐ All Community Directories

☐ Directories

☑ Newspapers

☐ Student Community Directories

Select All	Clear All

FERPA Restrictions Self Service

Privacy Restrictions ⓘ

Save

▶ **Names**

▶ **Personal Data**

▶ **Addresses**

▼ **Email Addresses**   🚫

Description	Restricted	Exceptions	
Campus			›
Home	✔	✔	›

Restrict All   **Clear All**
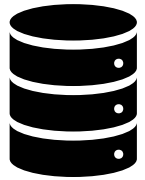
FERPA web-services

ORACLE®
PEOPLESOFT
CAMPUS SOLUTIONS

EMPLID as request
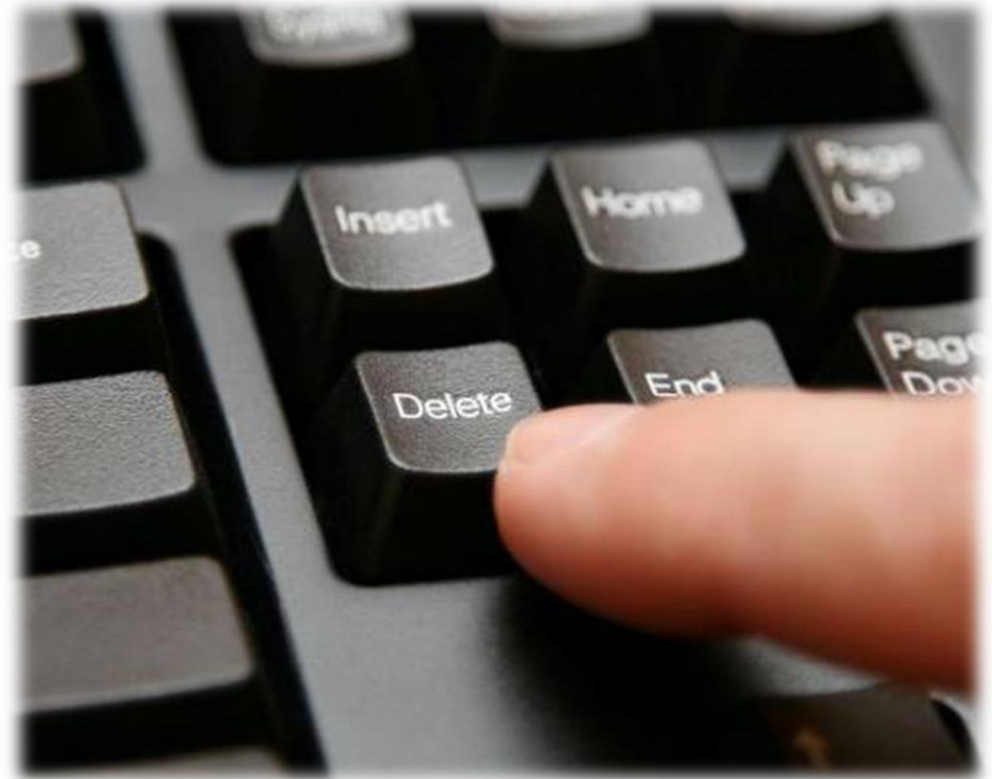FERPA flag & record/field data as response

Synchronous
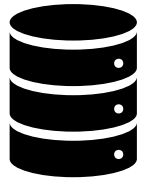
EMPLID, FERPA flag & record/field data
when FERPA data changed in CS

Asynchronous

ID Delete

❖ Easy to use

❖ Deletes EMPLID data from person tables

❖ **No 100% deletion!**

ID Delete Control

ID Delete Control

Control Record/Fields

	*Record (Table) Name	*Field Name	*Message Set Number	*Message Number		
1	ACCOUNT_SF	EMPLID	14000	40	+	−
2	GP_PYE_PRC_STAT	EMPLID	1000	113	+	−
3	PAY_LINE	EMPLID	1000	113	+	−
4	RECRUITERS	RECRUITER_ID	14000	176	+	−
5	RELATIONSHIPS	EMPLID	14000	389	+	−
6	STDNT_CAREER	EMPLID	14000	177	+	−
7	STUDENT_AID	EMPLID	14000	178	+	−

Save   Notify

ID delete process

Student want his/her data to be completely deleted.

Data exists in **STDNT_CAREER**

| Progression data | 3C | Term activation | Set ADRV action | Application delete | Delete ID |

ID Delete

ID Delete

Run Control ID: Example_HEUG   Report Manager   Process Monitor   Run

Person ID(s) to be processed   Personalize | Find | View All | | First ◀ 1 of 1 ▶ Last

	Person ID		
1	🔍	➕	➖

💾 Save   ✉ Notify   ➕ Add   ✏ Update/Display

Process Log

ID Change/Delete Process Log

User ID	SAMPLE	**Date/Time Stamp**	27-05-16 20:19:41
Action	Delete ID		
Person ID	PU3015		
		Rows Deleted	14

Updated Records   Personalize | Find | View 10 | 🔁 | 🔳   First ◀ 1-14 of 14 ▶ Last

Record Name	Field Name
ADDRESSES	EMPLID
ADDRESSES_SA	EMPLID
CAN_RPT_STDNT	EMPLID
DIVERSITY	EMPLID
NAMES	EMPLID
PERSON	EMPLID
PERSONAL_DATA	EMPLID
PERSON_SA	EMPLID
PERS_DATA_EFFDT	EMPLID
PERS_NID	EMPLID
PER_POI_TRANS	EMPLID
PER_POI_TYPE	EMPLID
SCC_PERSON_AUS	EMPLID
SJT_PERSON	EMPLID

💾 Save   🔍 Return to Search   ▣ Previous in List   ▣ Next in List   ▣ Notify

And think of..

❖ **PSquery / BI publisher:**
  ➢ Data extract in readable format or CSV
❖ **New features (future releases):**
  ➢ New biographical fields in FERPA
  ➢ Improved security for advisor notes
  ➢ New data privacy controls (??)

SUGGESTION FOR NEXT STEPS

Suggestion for next steps

❖ Hopefully you have an idea of where you need to be in May 2018

❖ Campus Solutions GDPR Readiness Scan
- Is the student/employee able to maintain influence?
- Impact on business processes
- Check security configuration
- Analyze audit trails
- Personal data usage Query & web service
- Parent/child checker
- …….

Suggestion for next steps

https://www.eventbrite.co.uk/e/oracle-higher-education-event-tuesday-21-november-tickets-38517374504

2. The Facts about GDPR and what it means to your University

Making sure data is kept safely and appropriately is at the top of everyone's agenda, especially with the new GDPR rules coming into force in May 18. All staff sending out communications need to be aware of the impact of every interaction they have with a (potential) student or other stakeholder of the University.

- Find out what GDPR is all about
- Examine ways to make sure your technology is helping you to be compliant
- Get practical ideas that you can implement straight after the workshop.

We hope you can make it.

Oracle Higher Education SX Team

If you have any questions regarding this event please email matt.clements@oracle.com.

ORACLE

Oracle Invites you to our Higher Education Event
Student Experience Journey Mapping
Art of the Possible
Implications of GDPR

Hosted by:

HULT
INTERNATIONAL
BUSINESS SCHOOL

DATE AND TIME

Tue 21 November 2017
10:00 – 13:00 GMT
Add to Calendar

LOCATION

Hult International Business School
37-38 John St
Holborn
WC1N 2AT
United Kingdom

Further documentation

General info on GDPR:
https://ico.org.uk/for-organisations/data-protection-reform/overview-of-the-gdpr/
Get Ready for the GDPR: Talking to Colleagues and Vendors (information brief, available upon request)
https://www.superoffice.com/blog/gdpr/

FERPA module:
http://docs.oracle.com/cd/E88587_01/cs92pbr6/eng/cs/lscc/concept_UnderstandingFERPA-ab6b69.html
https://docs.oracle.com/cd/E56917_01/cs9pbr4/eng/cs/lscc/concept_UnderstandingFERPAPrivacyControl-ab6d00.html
http://docs.oracle.com/cd/E88587_01/cs92pbr6/eng/cs/lscc/concept_UnderstandingFERPAasaService-4e8000.html?pli=ul_d49e172_lscc

Delete ID:
http://docs.oracle.com/cd/E88587_01/cs92pbr6/eng/cs/lscc/concept_UnderstandingIDDeleteControl-ab6d7a.html

Other sessions by CY2

Fluid Forms and Approval Builder
October 17th: 02:00pm – 03:00pm

What's new in Tools 8.56
October 17th : 11:10 AM – 12:10 AM

Wouter de Bruin

Ernst La Haye